ELK RIVER PUBLIC UTILITY DISTRICT
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Mike Gundersen, General Manager
Eddie Moffitt, Manager of Operations
Don Keele, Manager of Marketing
Rachel McKelvey, Controller

Dear ERPUD Customer,

You may request that The Elk River Public Utility District install an excess flow valve (EFV) on the gas service line to your property. EFV's are mechanical shut off devices that can be installed in the gas pipe running to the gas meter at your property. An EFV is designed to shut off the flow of natural gas automatically if the service line breaks or is severed, for example, by an excavation accident. Stopping the flow of gas from a broken service line significantly reduces the risk of a natural gas fire, explosion, personal injury and/or property damage.

EFV's are designed to operate only on the gas service line from the tap to the meter. EFV's are not designed to close if a leak occurs beyond the gas meter (on house piping or appliances). EFV's also may not close if the leak on the service line is small.

If you notify us that you would like an EFV installed on your service line, we will contact you to set up a mutually agreeable date so we can install the EFV. The cost of installing an EFV on your service line will be $300 for residential customers and 50% of the time and materials costs for non-residential customers. EFV replacement may be necessary if the EFV malfunctions (sticks open or closed). Industry experience indicates that EFV's rarely malfunction. If it becomes necessary to maintain or replace the EFV on your service line, we will maintain or replace the EFV at no charge to you.

EFV's cannot be installed on some service lines due to high flow of gas, low pressure or other factors. If you request an EFV, we will inform you if your service line cannot accommodate an EFV. For customers with a load above 1000 standard cubic feet per hour, either an EFV or a manual service line shut off valve (e.g., curb valve) may be used.